

Fwd: NFRC170902001711 (NOT PROTECTIVELY MARKED)

Low Newbiggin Estate <holidays@lownewbiggin.co.uk>

Mon 18/12/2017 18:56

To: Anderson Brian <brian.anderson@rbc.com>;

Cc: Low Newbiggin Estate <holidays@lownewbiggin.co.uk>;

Dear Brian

Happy Holidays!

I trust that you are keeping well?

In relation to our registration of Fraud with the City of London Police, I have been advised by our US financial investigators to extend our Data Subject Access Request to The Royal Bank of Canada, their Credit card providers the Canadian Federal Government and others.

So today I contacted one of your colleagues, Dean staff code 3681O in the fraud reporting division. I requested the postal address of the RBC Data subject Access request Unit so that we may request our personal Data under the data Protection Act 1998 which you have a duty of care to keep safe for seven years. Dean advised me that you "re the person currently handling our case within the special loans department". [I have called you on your direct line number -1 902 421 7445, however you are out of the office until Wednesday 20 December.](#)

I have left a message with Colleen McGuire on +1902 421 4207 to please return my call.

Could you please write back to me, with the contact details (address and telephone number) of the RBC DSAR unit. Alternatively and we can start an immediate WP dialogue to bring remedy to our issues which have been ongoing since the premature foreclosure of our salmon fishing lodge which incurred us substantial stress and health issues as well as financial damages and losses.

I look forward to hearing from you.

Kind regards

Paul Michaels

For and on behalf of

Paul Michaels, Charlotte Michaels, Blissfield Sporting Camps Ltd, and Others

Begin forwarded message:

From: AF Team <contact@actionfraud.pnn.police.uk>
Subject: NFRC170902001711 (NOT PROTECTIVELY MARKED)
Date: 27 November 2017 at 14:47:10 GMT
To: Low Newbiggin Estate <holidays@lownewbiggin.co.uk>

Classification: **PROTECTIVELY MARKED**

E/11091/17/HR

Dear Sir,

Thank you for your email.

Unfortunately, we are unable to reissue new passwords as they are computer generated. However, you can make a new report to Action Fraud via the website (www.actionfraud.police.uk). Alternatively, please telephone an Action Fraud Advisor on 0300 123 2040.

Regards,



Information Hub Team
Public Enquiries

ActionFraud

contact@actionfraud.police.uk

Telephone 0300 123 2040

Textphone 0300 123 205

For real-time alerts and prevention advice follow Action Fraud on  "actionfraud", or  "actionfrauduk", or  "actionfraud".

From: Low Newbiggin Estate [<mailto:holidays@lownewbiggin.co.uk>]
Sent: 29 September 2017 12:52
To: AF Team <contact@actionfraud.pnn.police.uk>
Subject: Re: NFRC170902001711 (NOT PROTECTIVELY MARKED)

Hi There

I asked that someone call me to change the password rather than email me one as my emails are being accessed. Best tel number to contact me on is my mobile that is held on file 0774 779 3333.

Thank you
Paul

On 29 Sep 2017, at 09:50, AF Team <contact@actionfraud.pnn.police.uk> wrote:

Classification: **PROTECTIVELY MARKED**
U/38881/17/RH

Dear Sir

Thank you for your email.

Action Fraud is the UK's national reporting centre for fraud and internet crime, and takes crime and information reports on behalf of the police and gives advice and fraud prevention guidance. Action Fraud does **not** have investigation powers, however, the reports taken by Action Fraud are sent to the National Fraud Intelligence Bureau (NFIB) which is run by the City of London Police, the national lead force for fraud. The NFIB collates and analyses intelligence on fraud, identifying viable lines of enquiry and developing packages for dissemination to a force for investigating.

I am sorry to hear you are receiving threats, you will need to report the threats to your local police station or dial 101

Your password for your report is XXXXXXXXX

If you have any further information that you wish to add to the report you can complete an update on the web reporting tool using the NFRC and password via the website (www.actionfraud.police.uk) please telephone an Action Fraud Advisor on 0300 123 2040

Kind regards

Public Enquires

ActionFraud
Telephone 0300 123 2040
Textphone 0300 123 2050
www.actionfraud.police.uk

On 11 Sep 2017, at 12:37, AF Team
<contact@actionfraud.pnn.police.uk> wrote:

Thank you for contacting Action Fraud. We will endeavour to respond to your email within 15 working days subject to the following.

PLEASE NOTE that if you have made a report less than six weeks ago and are seeking an update, it will not be possible to provide an update at this time. The NFIB aim to respond to the vast majority of reports within four to six weeks, but it can take longer so your patience is appreciated. After your report has been assessed the NFIB will notify you of the outcome by email if one was provided when the report was made.

If you wish to report fraud to Action Fraud please note we cannot take reports of fraud by email and this has not been recorded. Please report fraud via our website at www.actionfraud.police.uk any time of the day or night; the service enables you to both report a fraud and find help and support.

If you have made a Crime Report to Action Fraud sufficient information has been taken to understand the situation and report it is a fraud. If you wish to update your Crime Report please follow

these steps <http://www.actionfraud.police.uk/how-to-update-my-fraud-report> It is not possible to accept additional information by email and this has not been recorded.

It is not necessary to submit physical correspondence or evidence in addition to your case and this information will not be recorded. However, please retain any such evidence as this may be required in the event of a police investigation.

If you have forwarded a Phishing email to this email address this has not been recorded. Please use the following online system [Report Attempted Scam or Virus](#) to report it and identify the most appropriate email address for you to forward it to.

We also provide help and advice over the phone through the Action Fraud Contact Centre. You can talk to our fraud specialists by calling **0300 123 2040** (textphone 0300 123 2050) lines are open **24 hours** a day. If calling from overseas please dial **+44 (0)169 8264 700 or +44 (0)289 0169 853**.

Please remember to check your spam folder for responses sent by Action Fraud as for various reasons our email responses to you may end up in those folders. If you have your email set up to automatically delete spam, you may also wish to check your deleted folder.

Please consider the environment before printing my email

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Note:

This message is for the named person's use only. It may contain confidential, proprietary or legally privileged information. No confidentiality or privilege is waived or lost by any mistransmission. If you receive this message in error, please immediately delete it and all copies of it from your system, destroy any hard copies of it and notify the sender. You must not, directly or indirectly, use, disclose, distribute, print, or copy any part of this message if you are not the intended recipient. City of London Police and any of its subsidiaries each reserve

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Website: <http://www.cityoflondon.police.uk/>

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